

VETERANS' AFFAIRS NETWORK (VAN) QUEENSLAND



Australian Government

Department of Veterans' Affairs

**to contact your local
VAN Office**

Phone 1300 55 1918

Office Hours 8 30am - 4 30pm



WHAT IS VAN ?

Veterans' Affairs Network (VAN) Offices are a point of contact with the Department of Veterans' Affairs for the veteran community. VAN staff interact with and promote the health, independence and well-being of the veteran community through the provision of information on DVA benefits and programs and by facilitating access to other government and non-government services.

VAN Offices are there to:

- ◆ answer questions and provide information about the full range of DVA benefits, pensions and allowances;
- ◆ provide up to date information and assistance in accessing both DVA and non-DVA health and support services that are available to the veteran community;
- ◆ conduct outreach visits to suburban and smaller regional centres to facilitate veteran community access to DVA benefits and assistance;
- ◆ work with local service providers to ensure that members of the veteran community have access to appropriate services;
- ◆ work with ex-service organisations and community agencies to develop programs to meet the local needs of the veteran community;
- ◆ promote and assist with healthy lifestyle programs and activities for the veteran community; and
- ◆ help individuals and ex-service organisations access DVA and community grants schemes for funding projects and events that benefit the veteran community.

VAN OFFICE LOCATIONS

Brisbane

4th Floor, Bank of Queensland Centre
259 Queen Street (next to the GPO)
(GPO Box 651)
BRISBANE QLD 4001
Ph 1300 55 1918 Fax 07 3223 8479
email: van.qsbrisbane@dva.gov.au

Gold Coast

5th Floor, 12 Short Street
(PO Box 3266)
SOUTHPORT QLD 4215
Ph 1300 55 1918 Fax 07 5571 1292
email: van.goldcoast@dva.gov.au

Tweed Heads

Shop 45 Tweed Centro
Wharf Street
(PO Box 589)
TWEED HEADS NSW 2485
Ph 1300 55 1918 Fax 07 5536 9235
email: van.tweed@dva.gov.au

Sunshine Coast

129 Horton Road (next to the ANZ Bank)
(PO Box 1708)
MAROOCHYDORE QLD 4558
Ph 1300 55 1918 Fax 07 5479 5443
email: van.suncoast@dva.gov.au

Toowoomba

Sullivan & Nicholaides Building
99 Russell Street
(PO Box 3129)
TOOWOOMBA QLD 4350
Ph 1300 55 1918 Fax 07 4638 1599
email: van.toowoomba@dva.gov.au

Townsville

150 Walker Street
(PO Box 2050)
TOWNSVILLE QLD 4810
Ph 1300 55 1918 Fax 07 4722 3300
email: van.nqrotownsville@dva.gov.au

Visit our web site: www.dva.gov.au

DVA AGENTS

Old Government Agents Program (QGAP)
QGAP Offices are contracted to assist with DVA enquiries. There are QGAP Offices in 68 rural and remote locations throughout the State.

Emerald & District Social Development Assn

The Neighbourhood Centre Ph 07 4982 3153
17 Yamala St (PO BOX 442)
Emerald QLD 4720

Thursday Island Centrelink Ph 07 4090 2120

The Commonwealth Centre
cnr Hastings St & Victoria Pde (PO BOX 303)
Thursday Island QLD 4875

Cairns Centrelink Ph 07 4048 8930

98-102 Grafton St (PO BOX 597)
Cairns QLD 4870

Mackay Centrelink Ph 07 4967 1818

Mackay Government Centre
156 Victoria St (PO BOX 323)
Mackay QLD 4740

Rockhampton Centrelink Ph 07 4938 5406

190-194 Musgrave St (PO BOX 53)
North Rockhampton QLD 4700

Gladstone Centrelink Ph 07 4972 0424

160-164 Goonoon St (PO BOX 506)
Gladstone QLD 4680

Roma Centrelink Ph 07 4624 3329

39 Hawthorne St (PO BOX 546)
Roma QLD 4455

Please contact your nearest VAN Office for more information on any of the above and for details of the Outreach Program conducted by each VAN Office.